

TESMA®: Our modules at a glance

Transparency throughout the entire technology lifecycle

Invoicing

- Permanent electronic access to all invoices – including PDF format
- Detailed and individual assessment of invoice data down to the asset level

Ticket Management

- Create trouble tickets at the touch of a button thanks to preset contract data for your service level
- Notifies external partners automatically, if desired



CONTRACT MANAGEMENT

- Quick access to all CHG-MERIDIAN contracts and technology portfolios
- Bi-directional maintenance of customer-specific data at the contract and unit levels, e.g. cost centre, installation and order data



ASSET TRACKING

- Track and trace equipment movement thanks to unique tracking process – from ordering to rollback
- Structured administration of technologies by means of definable device status and workflows throughout the customer process



E-PROCUREMENT

- Independent order platform with workflow-based ordering process for placing and following up orders
- International and central shopping cart that can be managed itself



REPORTING

- Dashboard allows quick access to reporting features for all interest groups
- Generates pre-defined, individual reports broken down all the way to individual cost centres

End of Life

- Maps complete rollback processes in real time – covers everything through to the certified eraSURE deletion process for IT assets
- Transparent equipment tracking from pickup to erasure logs

Own Asset

- Records and manages all assets outside CHG-MERIDIAN's existing contracts
- Device landscapes at a glance – regardless of supplier and type of financing

TESMA®: Our interfaces at a glance

Easy connection to third-party systems



eINVOICING

- Electronically exchange invoice data for automated processing in your ERP system

OCI Interfaces

- Interfaces for integrating existing eCommerce solutions from various suppliers into the TESMA® e-Procurement module
- Solution for global electronic procurement



TESMA® APP

- Cost-efficient capture and transmission of all serial numbers, asset statuses, and other information
- Digitalized process provides more reliable asset tracking



TESMA® WEBSERVICE

- Automatically exchange data and integrate TESMA® into your existing process landscapes
- Standardised, low maintenance REST interface and secure HTTPS connection and authentication routines

Data Bridge

- Data between customer applications and TESMA®
- Import and export functions for interactive information exchange
- Define references and dependent reference values to increase installation data quality

TESMA® Download Scheduler

- Automated, scheduled deployment of individual export files
- CHG-MERIDIAN provides complete process integration
- Secure HTTPS connection, authentication routines are also possible

ERP Order Interface

- Interface for integrating ERP customer orders into the TESMA® e-Procurement module